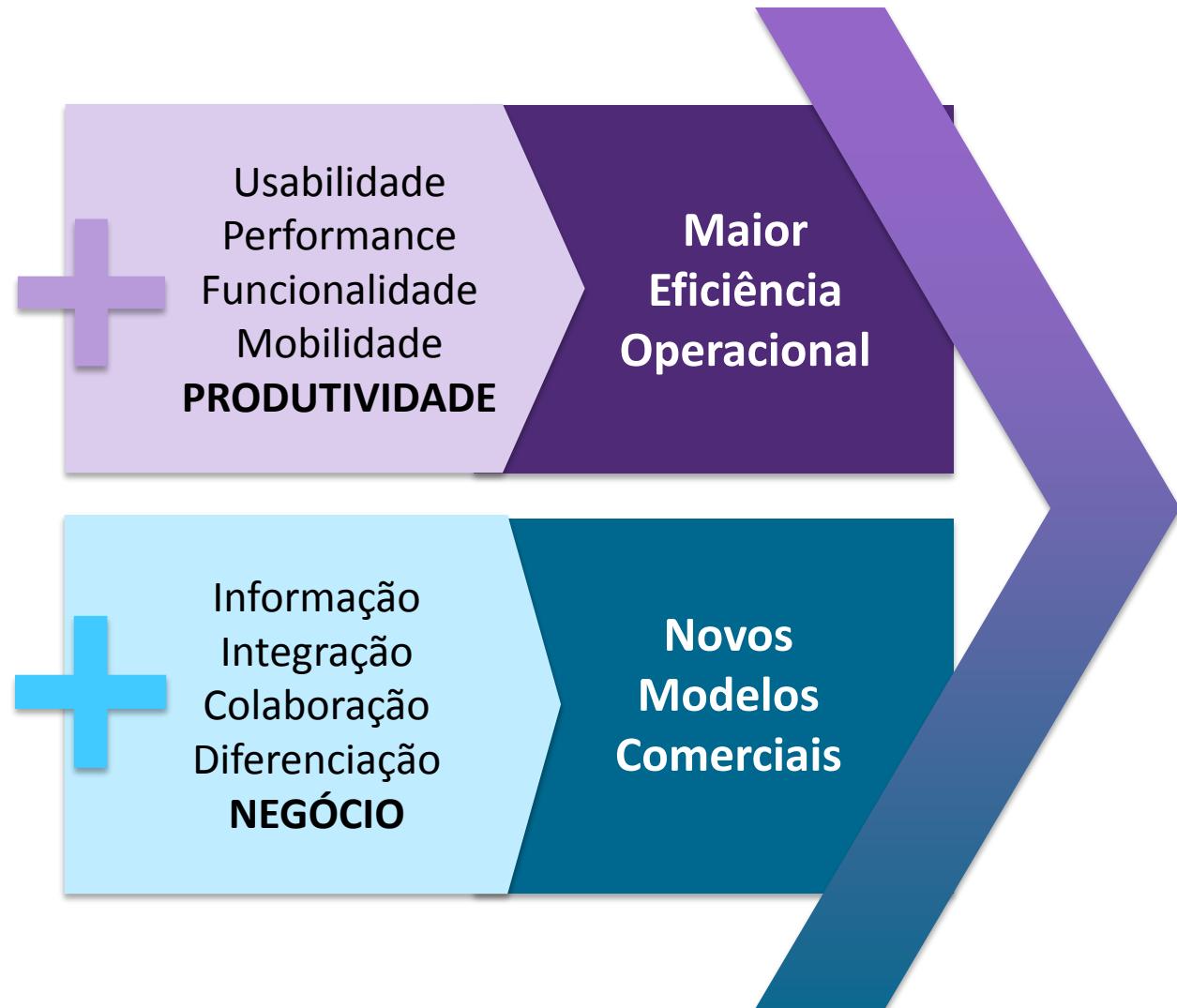


A photograph of a car's front right corner in motion, with blurred yellow lights from other vehicles and streetlights creating streaks of light across the road.

# BUSINESS TRANSFORMATION

*made with cloud*



Tecnologia é hoje *enabler* da Transformação

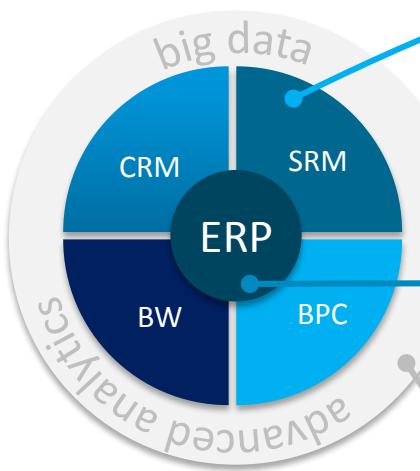
Modelos de disponibilização da tecnologia evoluíram

Oportunidade para transformação é real

Muitos já começaram com a nova era da Transformação:

- Maturidade atual não representa riscos de “early adoption”
- Não transformar traduz-se em ameaças para negócio atual

Atual



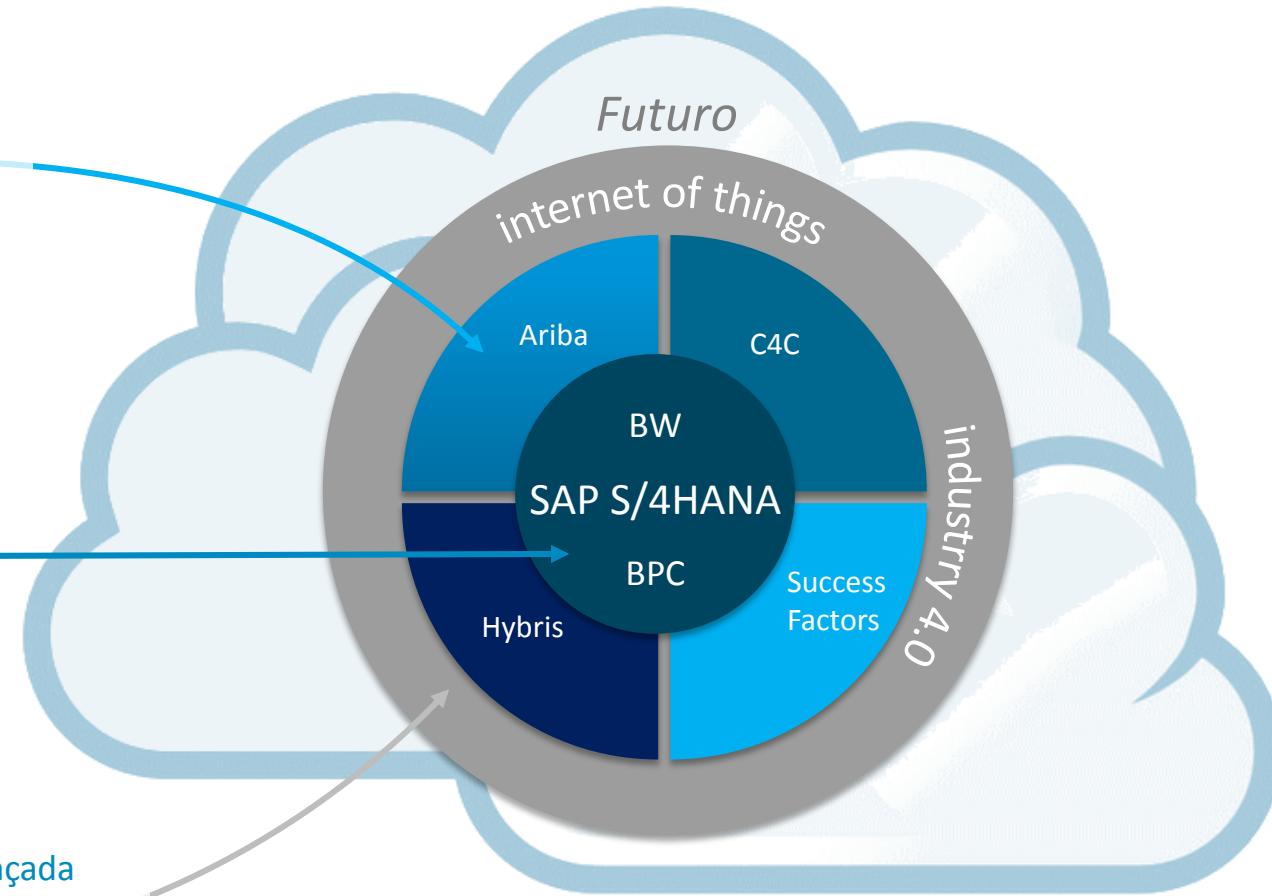
- Investimento
- *On Premises*
- Vida útil das soluções
- Atualização tecnológica permanente

+ flexibilidade + colaboração  
+ funcionalidades + agilidade

+ usabilidade + performance  
+ funcionalidade  
+ mobilidade + produtividade

+ big data + analítica avançada  
+ conhecimento cognitivo  
+ produtividade + negócio

Futuro



+ oferta cloud  
+ oferta SaaS  
+ flexibilidade e variabilidade custos

**1**

Analisar soluções disponíveis e comprovar valor para o negócio

Demonstrações, casos de uso, contactar clientes com projetos *live*, provas de conceito

**2**

Alinhar com o negócio nível de ambição e vetores para a transformação

Vertente eficiência operacional? Vertente transformação do modelo de negócio? Ambas?

**3**

Discutir modelo de transformação do ERP atual

Existem outros fatores estruturais para uma abordagem “green field”? Trata-se de uma evolução natural que deve seguir uma lógica de “brown field”?

**4**

Discutir modelo de IT pretendido

Vantagens de cloud/SaaS são aplicáveis? Substituição de capex por opex tem vantagens para organização?

Variabilização dos custos e viabilização dos investimentos tem impacto relevante?

**5**

Definir roadmap de transformação, com o envolvimento de toda a organização

Gestão de topo, negócio, IT, áreas de suporte

**1**

Experiência internacional que permite acelerar a partilha de conhecimento em áreas de inovação

**2**

Laboratórios de investigação dedicados à tecnologia SAP:

- Demonstração do valor das soluções para contextos de industria específicos
- Criação de assets que permitem acelerar o tempo de implementação, reduzindo o seu custo

**3**

Oferta complementar na componente de analítica avançada (capacidade cognitiva)

- Parceria com SAP para desenvolvimento de soluções verticais com HANA Hadoop e incl. soluções IBM complementares (Watson)

**4**

Parceria com a SAP para HANA on the cloud, sendo a única solução cloud certificada em Portugal

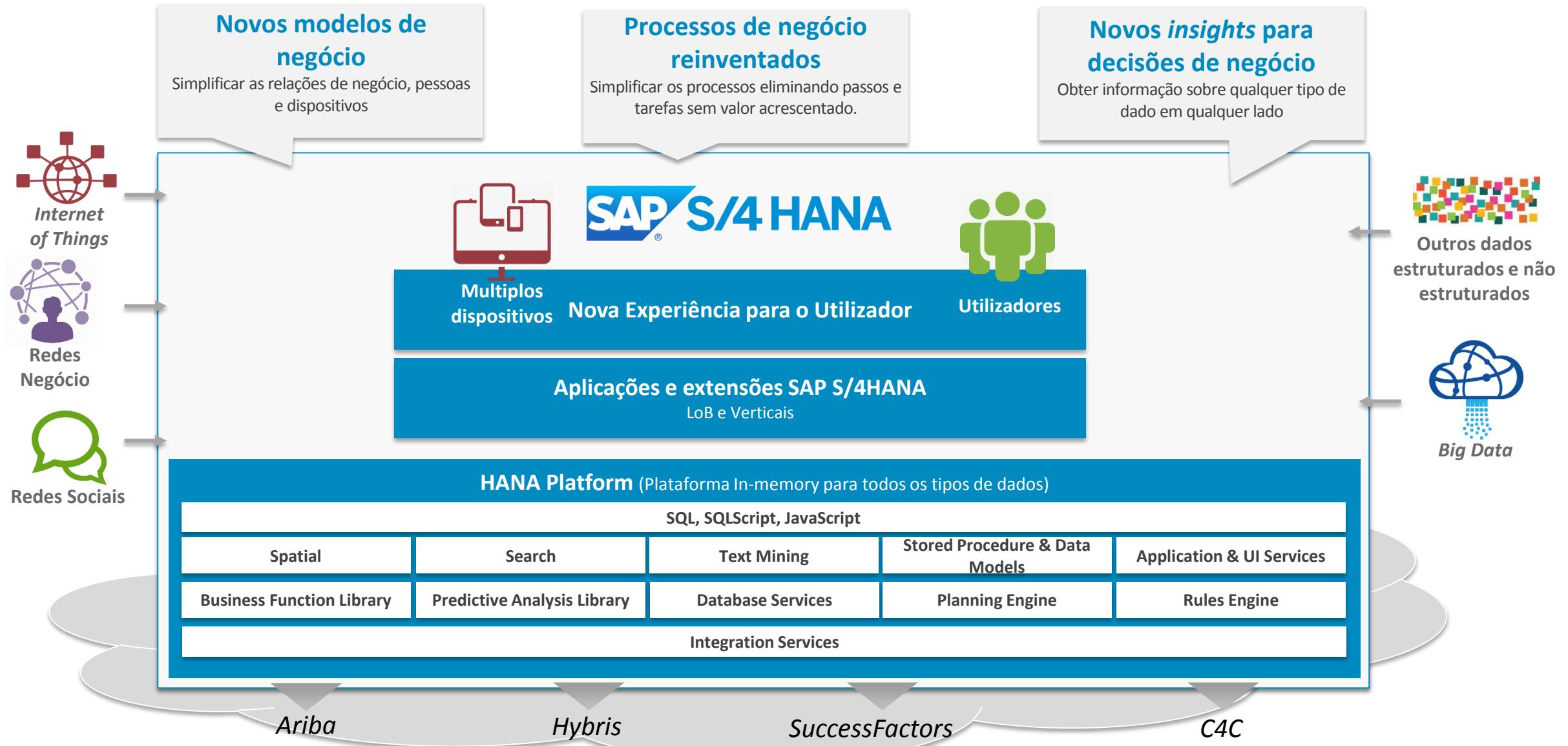
**5**

Disponibilização de um centro nearshore dedicado à implementação e manutenção de soluções SAP, participando em projetos internacionais de soluções inovadoras

A photograph of a woman with dark hair, wearing a light-colored cardigan over a white collared shirt. She is resting her chin on her hand and looking down thoughtfully. In the background, a man's face is partially visible, looking towards the camera. The scene is set against a window with horizontal blinds.

# SAP S/4HANA

*Transformação com as novas soluções SAP*

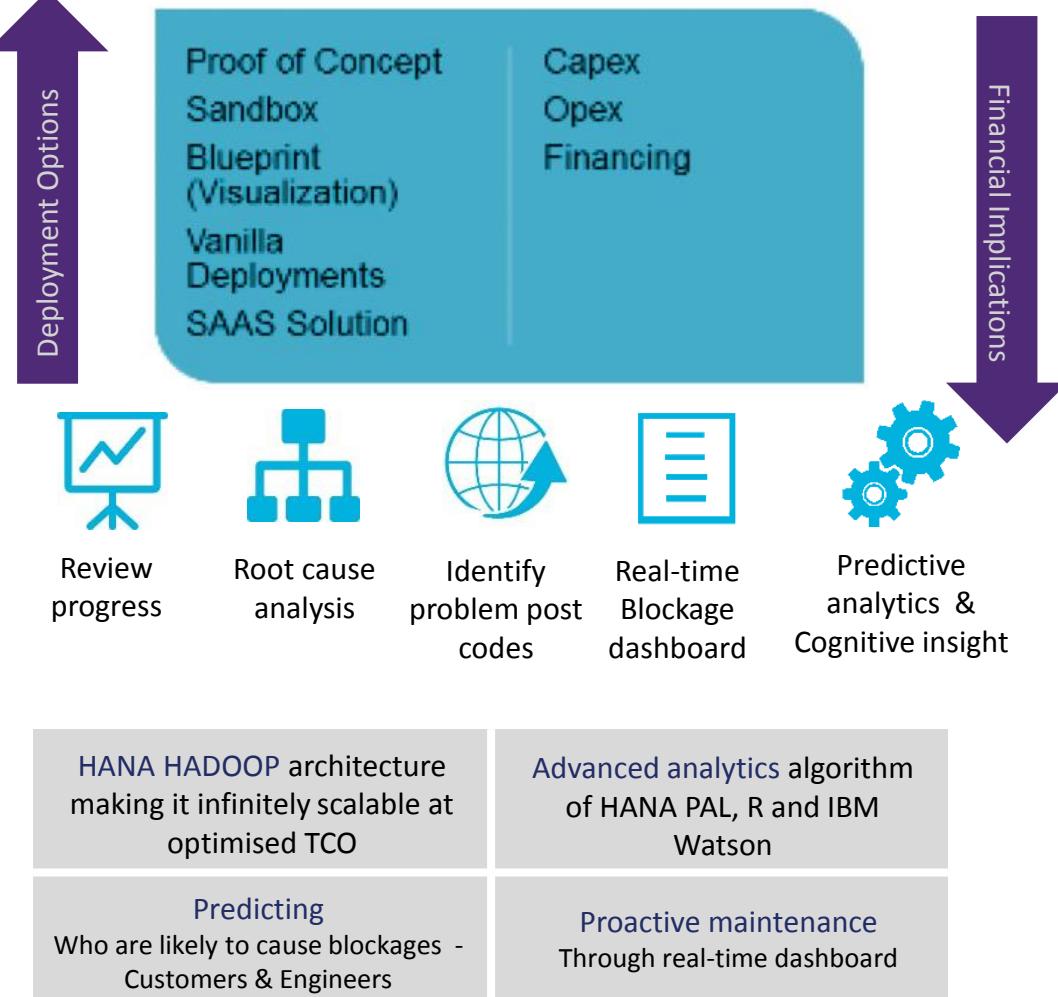




*Soluções Cloud IBM com tecnologia SAP e IBM  
Transformação com as novas soluções SAP*



## IBM's SAP Blockage Management Solution for Water Utility



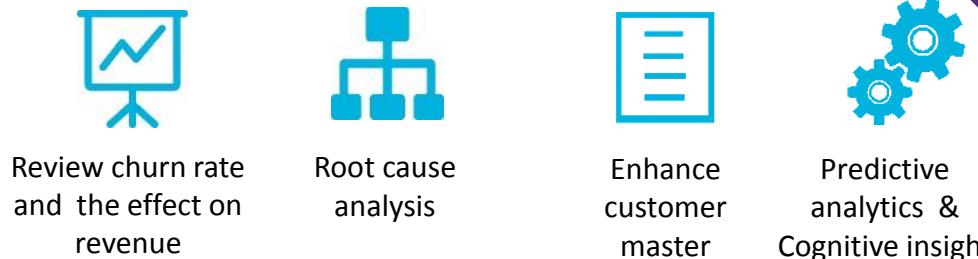
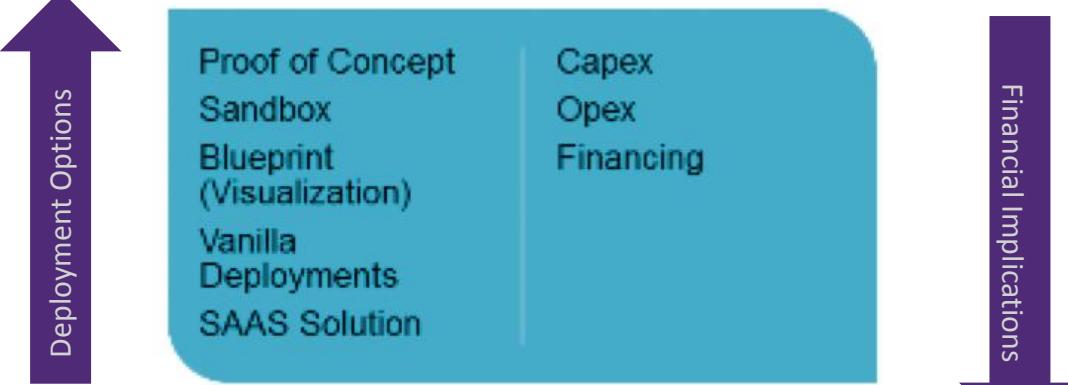
Blockage is a **key challenge** for Water utility companies and one of the main root cause for **flooding incidents**

**IBM SAP Blockage Management Solution-**  
pre-configured business solution  
which can be deployed and managed  
as a cloud software-as-a-service

**Based on SAP HANA, SAP HANA Vora & HADOOP** and includes SAP Social Sentiment, SAP HANA PAL, R, IBM Watson



## IBM's SAP Churn Management for Bank



HANA HADOOP architecture making it infinitely scalable at optimised TCO	Advanced analytics algorithm of HANA PAL, R and IBM Watson
Predicting & Prescribing Who are likely to churn? What retention strategy to apply?	Apply customer specific retention strategy on a prioritized customer list

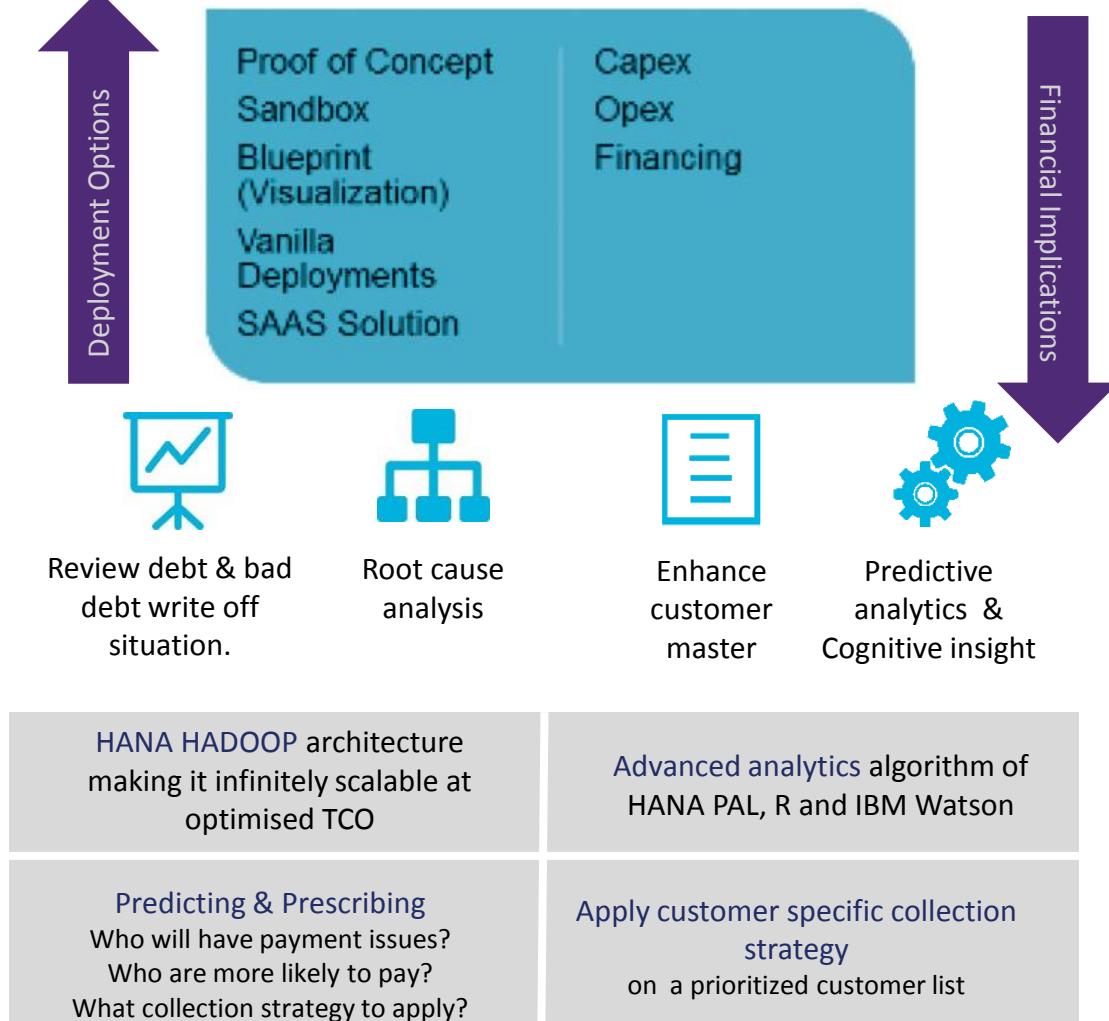
Over **50% of customers** of Banks will open or close at least one product in next 12 months - acquiring a new customer is anywhere from **five to 25 times more expensive** than retaining an existing one

**IBM SAP Churn Management Solution for Banks**  
pre-configured business solution  
which can be deployed and managed  
as a cloud software-as-a-service

**Based on SAP HANA, SAP HANA Vora & HADOOP** and includes SAP Social Sentiment, SAP HANA PAL, R, IBM Watson



## IBM's SAP Collections & Bad debt Solution



The **percentage of bad debt loss** across Europe increased from **3% to 3.1%**. In 2014.

### IBM SAP Collections & Bad debt Solution

pre-configured business solution which can be deployed and managed as a cloud software-as-a-service

**Based on SAP HANA, SAP HANA Vora & HADOOP** and includes SAP Social Sentiment, SAP HANA PAL, R, IBM Watson



*SAP Ariba*

*Transformação com as novas soluções SAP*



## Ariba Upstream (Strategic)

Spend analysis and vendor discovery

Sourcing and contracting

**Find and negotiate the best price**

Analysis

Search

Planning

RFx Negotiation

Contracts

Supplier Management

Spend Visibility

Discovery

Sourcing

Contract Management

Supplier Information & Performance Mgt

## Ariba Network

*Sourcing, Contracts, Catalogs*

Purchase Orders  
Order Confirmations  
Shipment Notices

eInvoices / Status  
Payments / Status  
Early Payments

## Ariba Downstream (Operational)

Procurement

Invoicing

**Control the purchasing process**

Catalog

Procurement Content

Request

Order

Receipt

Invoice

Invoicing

Procure to Order

Procure to Pay

**Pay the right price at the right time**

## Discovery

### Create a need

Create Posting    1. Describe Needs    2. Add Details    3. Review Posting

266 Sellers match your requirement. Click here to preview and invite Sellers.

Posting Title: \* I'm looking for pvc

This posting is for testing purposes.

Project Amount: \* Select a Range - or -  USD

Contract Length:  Months

Next: Preview

Previous

Cancel Posting

0 Invited Sellers

266 sellers match your requirement



Facilities Management



Create a summary of your need

Publish on Ariba Discovery

Relevant suppliers will be notified

Review & Select new suppliers

Invite them to your SOURCING project

### Supplier information in the network

**Microsupply**  
Your hardware, software, consumer electronics and communications products superstore  
Scottsdale, AZ  
United States

Contact Supplier



#### Basic Information

Description MicroSupply.com is a multi-category Internet retailer and Managed Services Company of new consumer to large business technology products. We currently offer over 100,000 products in several categories, including industrial test equipment , systems, security solutions, consumer electronics and complete industrial systems and parts.

We provide rapid response customer service, utilizing strategically located distribution centers and third party fulfillment providers.

Have a question or want to learn more? Send this supplier a message.

Contact Supplier: \*

Year Founded 2000

Employees 20  
Revenue \$5M to \$10M USD

Stock Ticker Not Specified

Legal Name MicroSupply

Type of Organization Corporation

State of Incorporation Arizona

#### Details

#### Sales Territories

Any Territories

#### Commodities

- Computers & Peripherals
- Industrial Process Machinery & Supplies
- Raw Material Processing Machinery
- Petroleum Processing Machinery
- Textile Machinery & Accessories

#### Industries

- Other
- Healthcare
- Chemicals
- Automotive
- Utilities

#### Browse Categories

- Agriculture, Farming & Fishing
- Construction &
- Culinary Equip
- Beverage
- Education, Org Clubs
- Electronics & Components
- Energy, Drilling
- Facilities & Maint
- Electron Tube Devices & Accessories
- Lamps, Lightbulbs & Lamp Components
- Lighting Fixtures & Accessories
- Manufacturing Of Electrical Goods & Precision Instruments
- Passive Discrete Components
- Printed Circuits, Integrated Circuits & Microassemblies

#### Varadi & Co.

Pennsylvania, United States

References: -- Transacting Reliably

... Lamps, Lightbulbs & Lamp Components

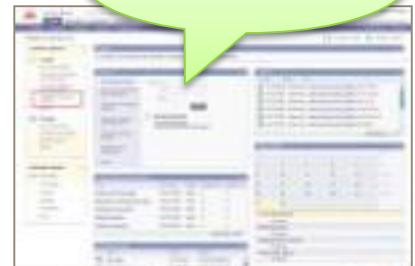
#### APACSupplier1

India

References: -- Transacting Reliably

... Lamps, Lightbulbs & Lamp Components

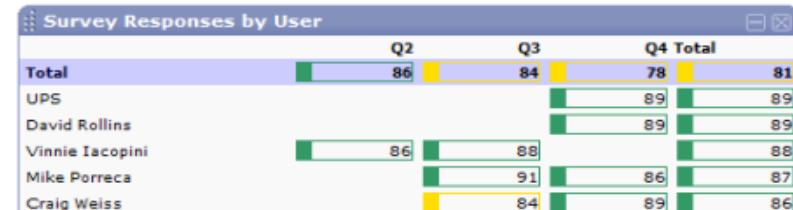
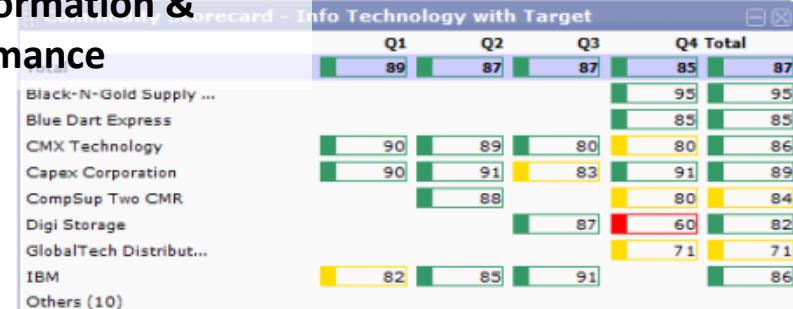
Ariba Sourcing



- Melhoria da gestão colaborativa dos processos de compras
  - Alinhamento com as melhores práticas
  - Investimento inicial reduzido
  - Tempo de implementação reduzido (3 a 6 meses)
  - Modelo Cloud/ SaaS
  - Investimento inicial reduzido

Profile Questionnaire		Supplier Information
Name		Grade Answers Answer
<b>1 Company Information</b>		
<b>1.2</b> Please give a brief overview of your company	We provide computer hardware and software for F500 companies.	
<b>1.3</b> How many permanent employees do you have?	890	
<b>1.4</b> Corporate (parent company) annual revenue	\$790,000,000.00 USD	
<b>1.5</b> Which year was your company founded?	1989	
<b>1.6</b> Upload Deposit Forms:		
<b>1.7</b> Upload W-9 Forms:	W9 Form.doc	
<b>1.8</b> Upload Insurance Certificate	Insurance Certificate.doc Effective Date: Thu, 1 Jan, 2009 Expiration Date: Wed, 26 May, 2010	

# Supplier Information & Performance



# Spend Analysis



# Q&A





**António Pedro Ribeiro**

*Associate Partner Global Business Services, IBM*  
[antonio.pedro.ribeiro@pt.ibm.com](mailto:antonio.pedro.ribeiro@pt.ibm.com)  
+351 91 5601771



**Ricardo Filipe Silva**

*Director Global Business Services, SoftINSA*  
[rfsilva@insags.com](mailto:rfsilva@insags.com)  
+351 916 027 570



**Pedro Miguel Silva**

*Consultant, Global Business Services, IBM*  
[pedro.miguel.silva@pt.ibm.com](mailto:pedro.miguel.silva@pt.ibm.com)  
+351 91 8380052



## **SoftINSA**

*Edifício Office Oriente, Rua do Mar da China Nº3, 6-A  
Parque das Nações, 1990-138 Lisboa  
T: (351) 21 321 96 00*

*E-mail recepção: [rportugal@insags.com](mailto:rportugal@insags.com)  
E-mail marketing: [marketing@softinsa.pt](mailto:marketing@softinsa.pt)*

**[www.softinsa.pt](http://www.softinsa.pt)**