

Verizon & Fieldglass External Workforce Management

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Verizon Contingent Workforce Program

Verizon's Contingent Workforce Program is a business solution powered by Fieldglass which manages the end-to-end sourcing process for contingent labor across Verizon's global footprint.

- ~\$550M in annual global spend
- ~5,500 contingent workers

Fieldglass Benefits:

- Requisition management
- Invoice consolidation & automation
- Spend visibility
- Worker tracking
- Compliance monitoring
- Reporting & analytics
- BU-specific customization
- System integration





Verizon-Fieldglass Relationship Timeline

Verizon Telecom (VZT) launch

Verizon Wireless becomes Fieldglass' first customer

Global Worker Tracking launch

2008

SOW Module launch for Verizon IT

2013

"One Verizon" consolidation

2015

2006

Verizon Business (VZB) launch

2011

Verizon EMEA launch

BCP instance launched during union work stoppage event

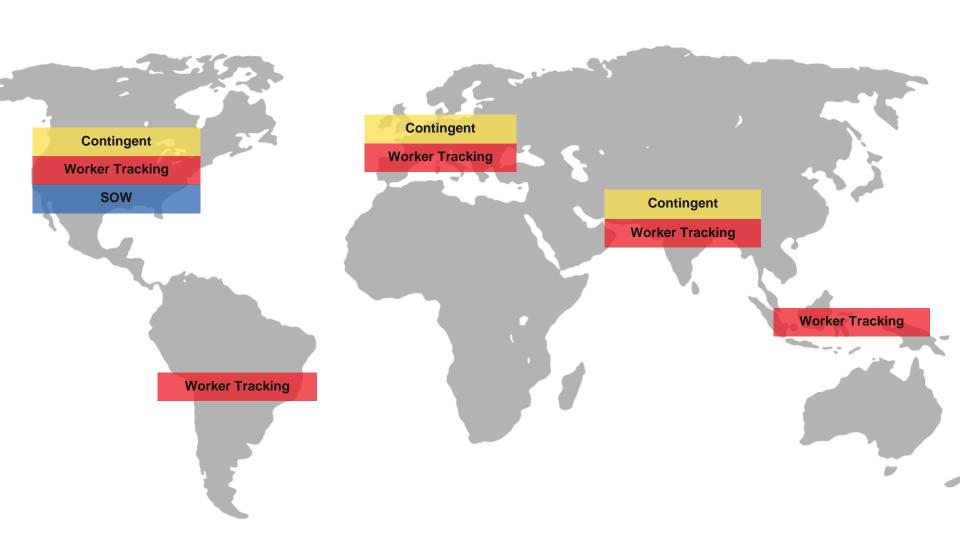
2014

VZB/VZT collapsed into one Verizon Wireline instance

Verizon India launch



Verizon-Fieldglass Global Footprint





Contingent Workforce Transformation

Align with Verizon's business direction, drive savings and operational efficiencies.

Wireline MSP Wireless MSP EMEA MSP India (self-managed)

Eight Instances of Fieldglass

/ISION

One Global MSP

Consolidated Fieldglass VMS Instance(s)



External Workforce Management Overview

Use Fieldglass to standardize sourcing of all outsourced labor.

Fieldglass Capabilities:

- Automated, systematic approval flows
- Supplier headcount tracking/reporting
- Deliverable/milestone tracking
- Comprehensive spend reporting
- Automatic, consolidated invoicing/payment

Benefits:

- Visibility
- Automation
- Standardization
- Centralization
- Reduced administrative touch
- Enhanced strategic capabilities

