# TEC103 – Overview of Features, Functions and Services in Security Products from SAP



#### **Speakers**

Las Vegas, Sept 19 - 23

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Bangalore, October 5 - 7

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Barcelona, Nov 8 - 10

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#### Agenda

Introduction and the SAP security products portfolio

Platform security capabilities

SAP on-premise solutions for identity & access governance

- SAP Single Sign-on
- SAP Identity Management and SAP Access Control

SAP Cloud Identity Access Governance: services

Cyber security

SAP Enterprise Threat Detection

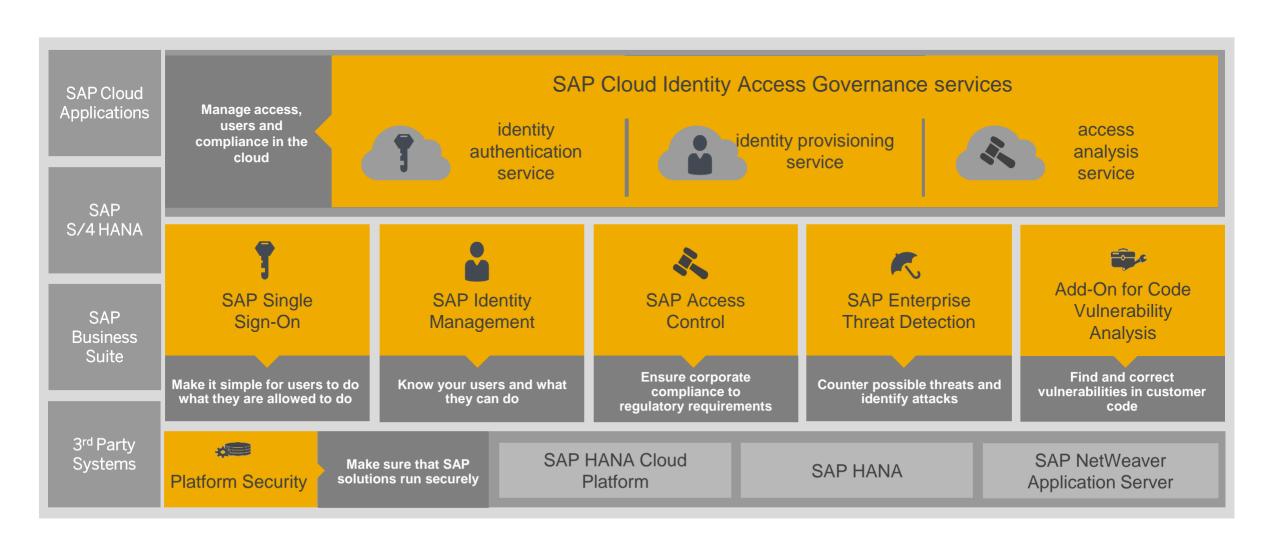
Secure software development

SAP NetWeaver Application Server, add-on for code vulnerability analysis

Protecting your SAP systems

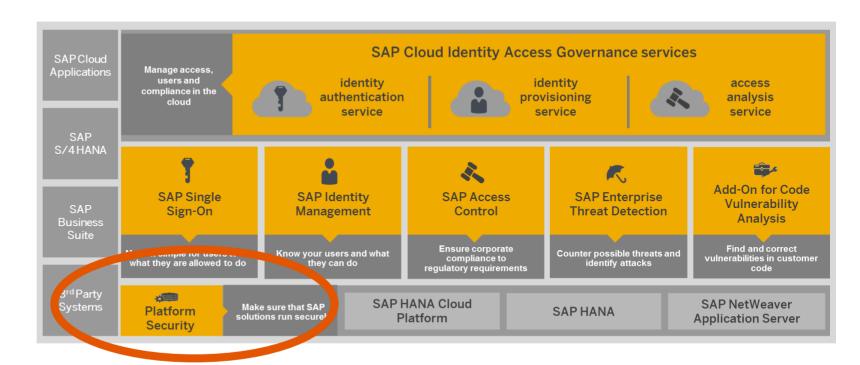
- Cloud and infrastructure security
- Secure product development

#### SAP security and GRC access governance portfolio



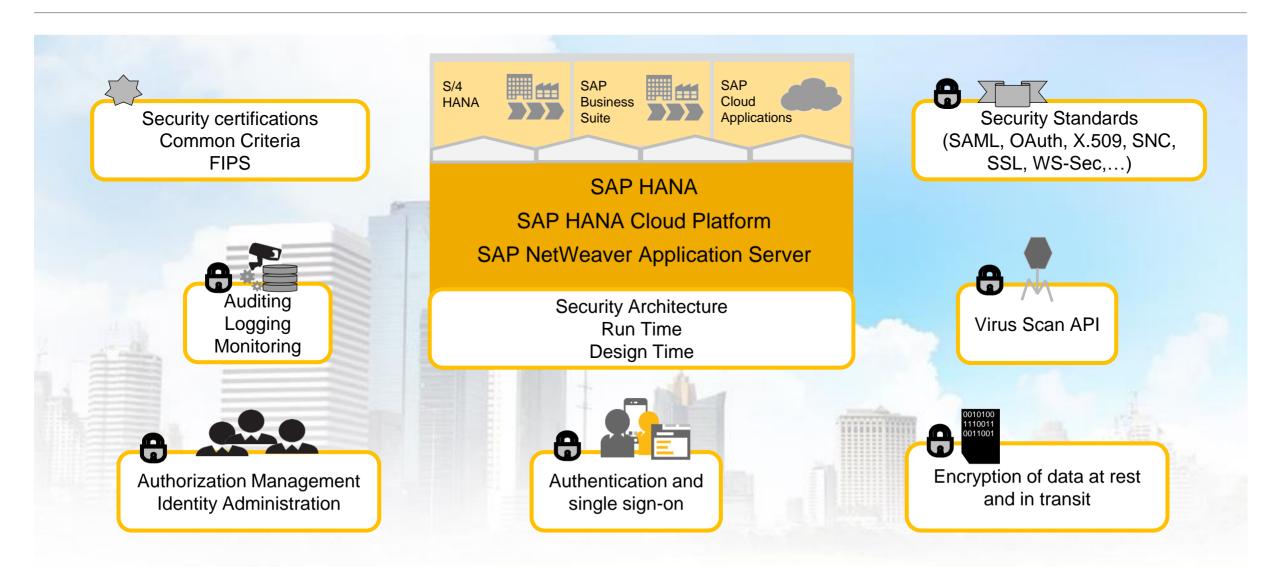
## Platform security capabilities

Explore the built-in security features of our technology platforms



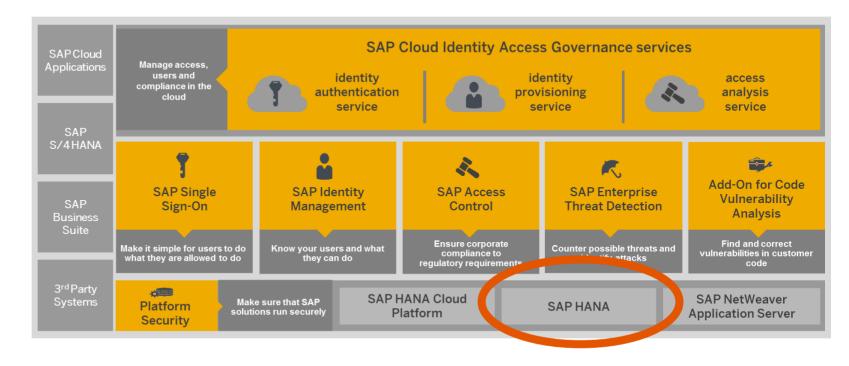


#### SAP platforms: common security capabilities



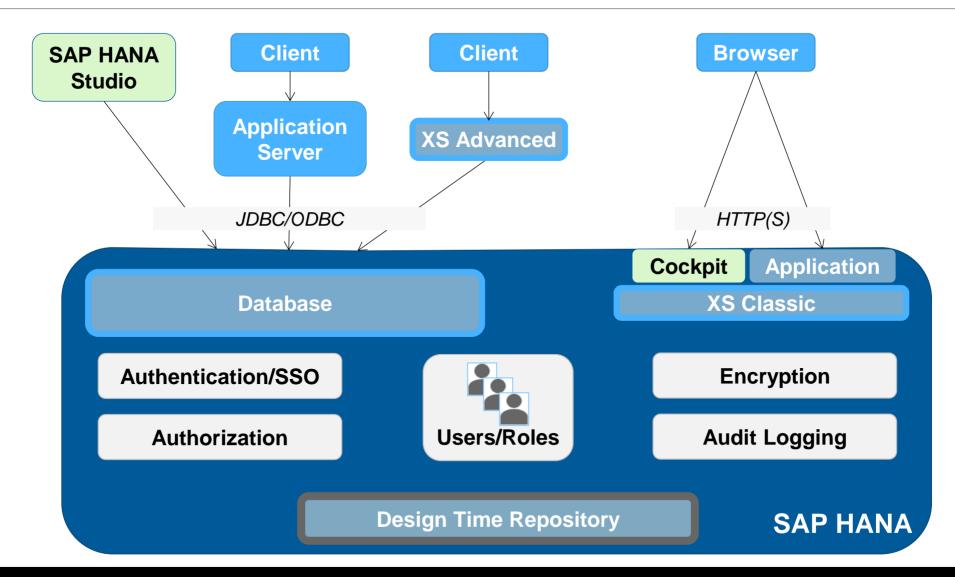
## **SAP HANA security**

Meet compliance requirements, implement different security policies, and integrate SAP HANA into the existing security infrastructures



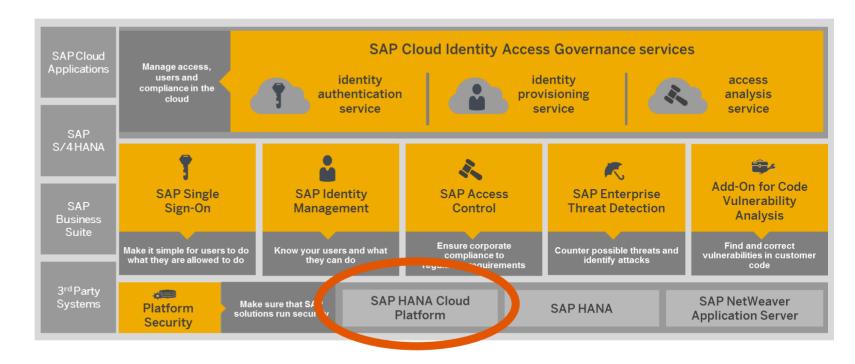


#### SAP HANA's unified security architecture



## **SAP HANA Cloud Platform**

Leverage the security features of SAP HANA Cloud Platform to ensure security in cloud and Internet of Things (IoT) scenarios





#### **SAP HANA Cloud Platform security services**



### The SAP HANA Cloud Platform security services provide delegated authentication and authorization services across applications

#### **Key capabilities**

- Identity federation with SAML 2.0-based identity providers
- Flexible groups- and role-based authorization management
- Secure API protection with OAuth 2.0
- Protection against common web attacks (XSS and XSRF)
- Secure end-to-end identity propagation to on-premise systems
- On-premise user directory integration via SCIM 1.1 (e.g. for user search)
- Full automation and integration of the service via platform APIs

#### **Benefits**

- Out-of-the-box identity federation without changing a single line of code
- Easy-to-use security mechanisms to protect and control application access in pure cloud and hybrid scenarios

#### **Access protected resource**

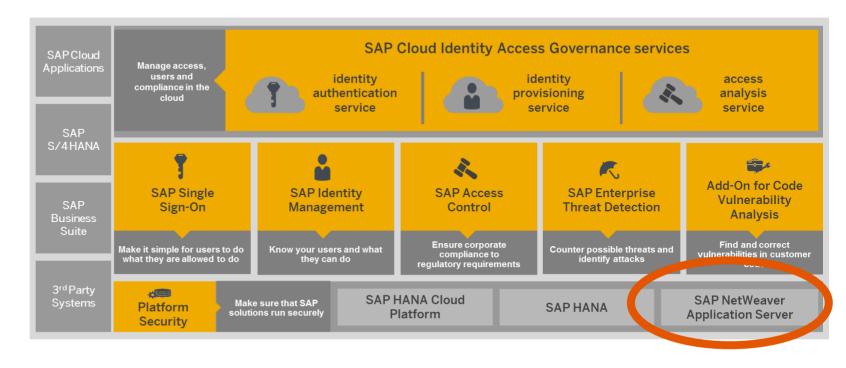


#### **Identity provider**

(SAP HANA Cloud Platform services: identity provisioning service, identity authentication service, single sign-on, 3<sup>rd</sup>. party identity provider)

## SAP NetWeaver platform

Security engineered from the ground up: benefit from the comprehensive security infrastructure and innovative features of the SAP NetWeaver technology platform

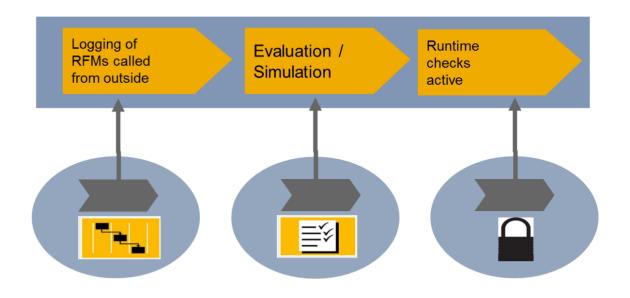




#### **Spotlight on: Unified Connectivity (UCON)**

Reduce the overall attack surface of your remote-enabled function modules (RFMs). Enhance RFC security by blocking the access to a large number of RFMs

- Most SAP ERP customers run just a limited number of the business (and technical) scenarios for which they need to expose some RFMs
- A lot of RFMs are only used to parallelize within a system
- Find out which RFMs need to be exposed for specific customer scenarios
- Block access to all other RFMs



#### **Spotlight on: Read Access Logging**

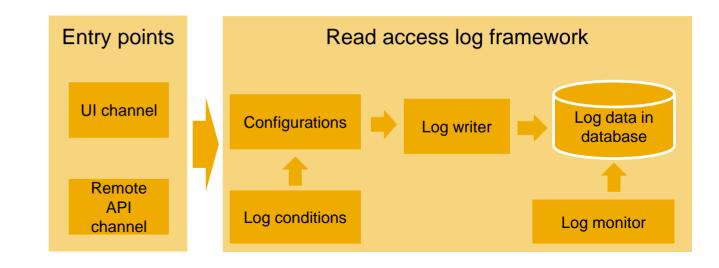
#### Log all access to classified or sensitive data and support the evaluation of these events

Read access logging allows you to track

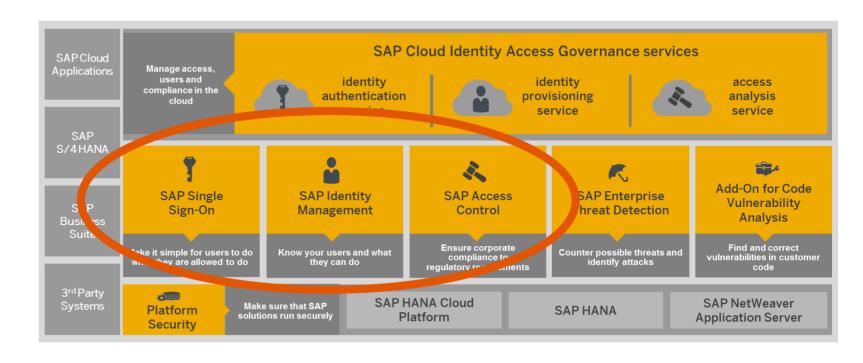
- Who accessed the data
- Which data was accessed
- When was the data accessed
- How was the data accessed, (which transaction or user interface was used)

Amount of detail to be logged is customizable

- User interfaces used to access the data
- Operations executed on remote APIs
- Users using remote APIs / user interfaces
- Entities and their content



## SAP on-premise solutions for identity and access governance





#### **SAP Single Sign-On**

SAP Single Sign-On provides simple, secure access to IT applications for business users. It offers advanced security capabilities to protect your company data and business applications

#### Simple and secure access

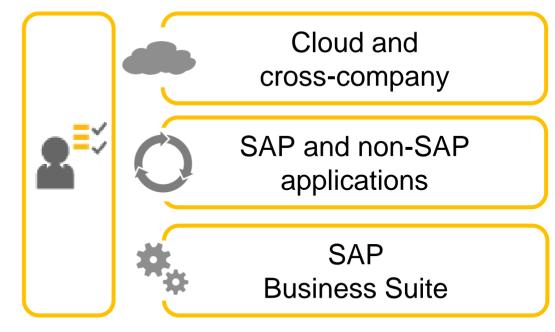
- Single sign-on for native SAP clients and web applications
- Single sign-on for mobile devices
- Support for cloud and on-premise landscapes

#### Secure data communication

- Encryption of data communication for SAP GUI
- Digital signatures
- FIPS 140-2 certification of cryptographic functions

#### **Advanced security capabilities**

- Two-factor and risk-based authentication
- Authentication with smart cards or RFID tokens
- Hardware security module support
- Simplified management of backend security capabilities



#### **SAP Identity Management**

### Grant and manage user access to applications securely and efficiently while meeting audit and compliance requirements

#### **Full identity lifecycle support**

- Integration with SAP ERP HCM and SuccessFactors
- Central workflows for permission requests
- Context/rule based permissions and roles
- Integration with SAP Access Control for compliance checks
- Identity analytics

#### **User interfaces**

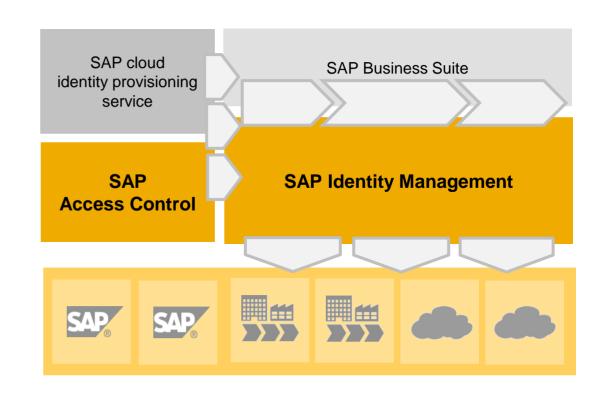
- · Flexible identity schema via configuration only
- RESTful interfaces for SAP UI5 on different devices
- Eclipse-based development environment

#### **Connectors**

- Connectors and connector framework
- Support of new cloud-based applications
- Simple Cloud Identity Management Schema (SCIM) support

#### Virtualization and Federation

- Virtual directory server
- Identity federation

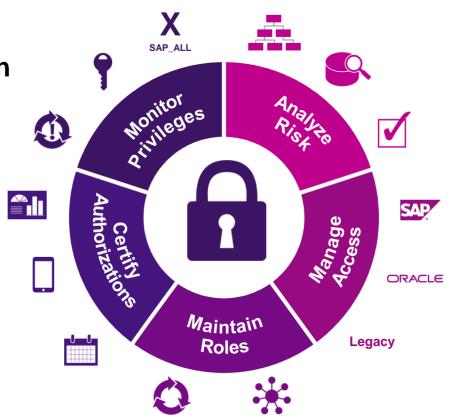


#### **SAP Access Control**

#### Manage access risk and prevent fraud

**Monitor emergency** access and transaction usage

**Certify access** assignments are still warranted

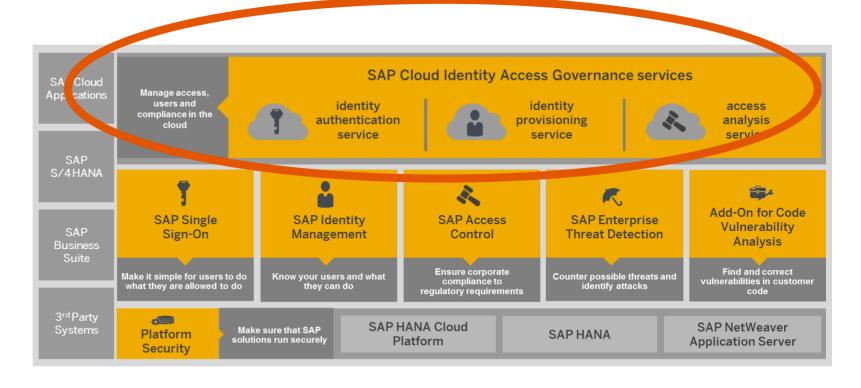


Define and maintain roles in business terms

Find and remediate SoD and critical access violations

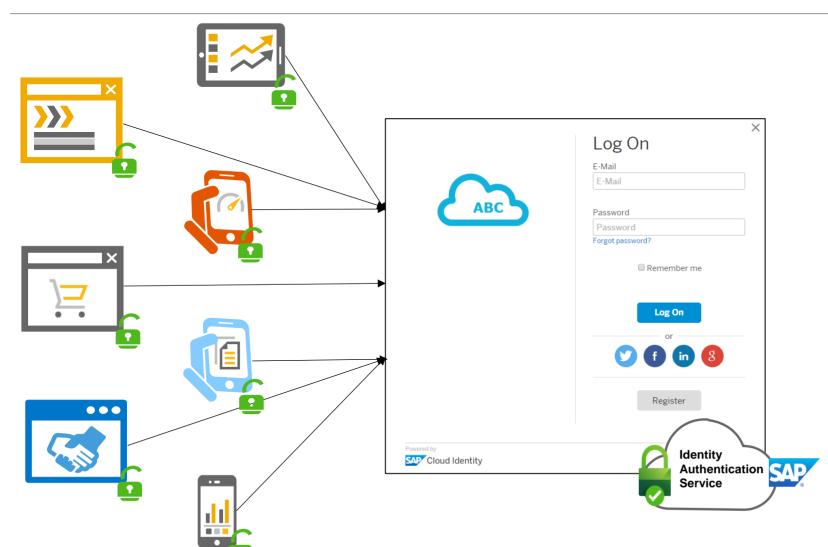
**Automate access** assignments across SAP and non-SAP systems

## SAP Cloud Identity Access Governance: services



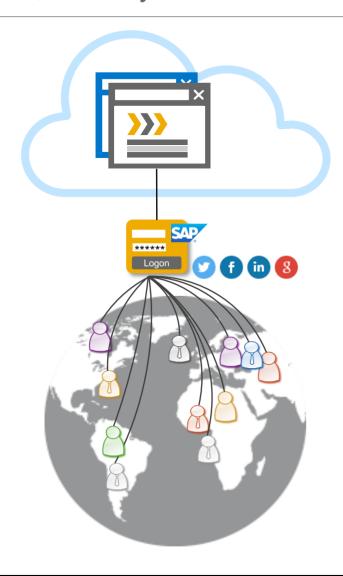


SAP HANA Cloud Platform, identity authentication service



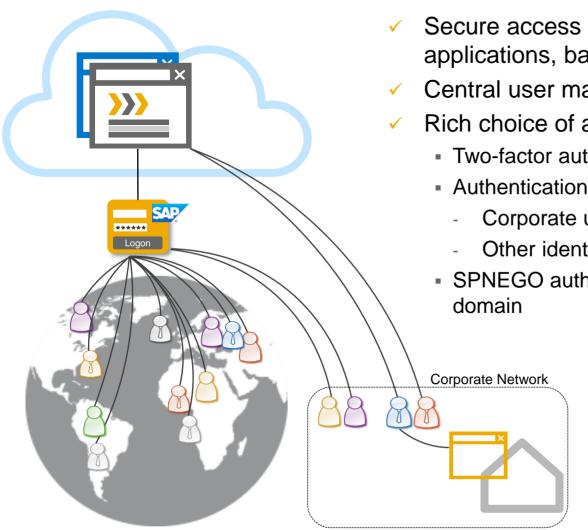
- Secure access via the internet
- Web & mobile single sign-on
- Identity Federation and Authentication
- Social and strong authentication
- Central User Store
- Branding and policies
- User self-services
- On-premise integration
- SAP Jam integration

SAP HCP, identity authentication service: Business-to-Consumer scenario



- Secure access and single sign-on across sites, based on SAML
- User self-services
  - Configurable user registration form
  - Account activation with email verification
  - Password reset
  - User profile page
- Social logon account linking/unlinking
- Unified user experience optimized for all devices
- Flexibility out-of-the-box
  - Configurations per web application
  - Branding (logo and colors)
  - Own privacy policy and terms of use
  - Password policy
- Central user management
  - Import existing users

SAP HCP, identity authentication service: Business-to-Employee scenario



- Secure access and single sign-on across cloud or on-premise web applications, based on SAML
- Central user management
- Rich choice of authentication methods:
  - Two-factor authentication and mobile SSO.
  - Authentication against
    - Corporate user store (LDAP, NetWeaver)
    - Other identity provider
  - SPNEGO authentication no login required after authentication in the corporate
    - User self-services
      - Account activation via email
      - User profile page and password reset
    - Unified user experience optimized for all devices
    - Flexibility of configurations per application
    - Branding and policies
    - Risk-Based authentication

SAP HANA Cloud Platform, identity provisioning service

The SAP HANA Cloud Platform, identity provisioning service offers a centralized and automated setup of user accounts and authorizations across business applications, ensuring an up-to-date identity lifecycle management

#### Solution overview

Automatic setup and management for user accounts and authorizations

Optimized for SAP cloud applications

Integrated with single sign-on and governance micro-services

Jointly working with the SAP Identity Management product

#### **Key value proposition**

From day one: fast and simple availability of the applications to end users

Centralized end-to-end lifecycle management of corporate identities in the cloud

Automated provisioning of existing on-premise identities to cloud applications



SAP HANA Cloud Platform, identity provisioning service

#### Simple and reliable solution for your identity lifecycle management processes

### Identity lifecycle management delivered as a service on the SAP HANA Cloud Platform

- Automatically set up user accounts and authorizations
- Dynamically update authorizations based on business needs and segregation of duty analysis
- Instantly revoke privileges that are no longer required

#### Simple, seamless, adaptive

- Easy consumption, fast time-to-value, low TCO
- Minimize costly delays in avoidable administrative tasks and lost productivity
- Reduce security risk via transparent and compliant identity management processes

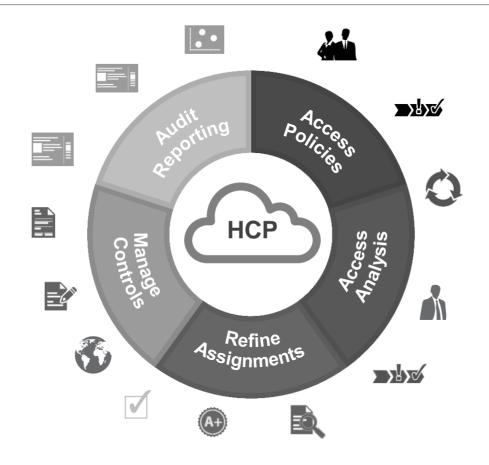


#### SAP Cloud Identity Access Governance, access analysis service

Simple, seamless, adaptive

Pre-configured audit reporting

Integrated control monitoring and testing



Configurable and pre-defined access policies and rules

Analyze SoD and critical access for on-premise and cloud solutions

Optimize user access for security and compliance

#### What can the access analysis service do for you?

#### **SIMPLE**



- Simplify and reduce the complexity of access governance and compliance for administrators, auditors and business users
- Achieve greater business agility with ability to dynamically update user access for changing business needs
- Obtain instant value with minimal upfront investment as well as lower ongoing costs

#### **SEAMLESS**



- Seamless user experience with dashboard-driven UI, visual prompts and analytic intelligence for timely focus on business-critical issues
- Guided remediation and dynamic access changes make it easier to resolve access risks, while reducing ongoing admin and audit costs
- Optimize security through greater accuracy in access assignments

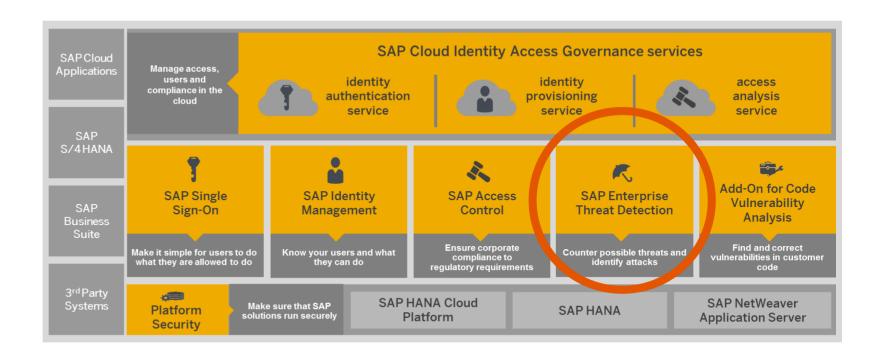
#### **ADAPTIVE**



- Adapt and scale to grow with the business costefficiently, easily extending control to enterprise apps and users on any device, anywhere
- Gain better visibility of risk remediation and mitigation monitoring process
- Manage and reduce enterprise access risks with immediate insights to control performance at low TCO

## **Cyber Security**

Leverage SAP Enterprise Threat Detection to counter cyber attacks





#### **SAP Enterprise Threat Detection**

#### Provide insight into suspicious security events throughout the system landscape

#### **Detection**

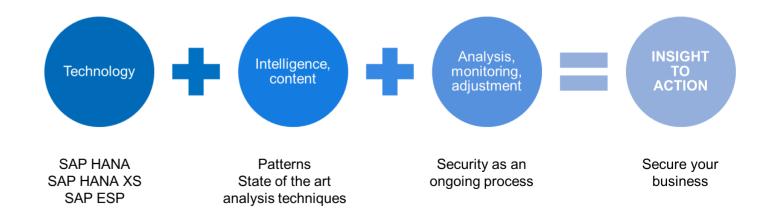
- Readily and efficiently identify security lapses in the landscape
- Use the power of a real-time data platform to detect threats
- Optimally protect your key business data

#### Insight

- Gain insight into what is happening in your IT landscape
- Integrate with SAP and non-SAP data
- Make use of attack detection patterns
- Enable custom integration and configuration
- Find SAP software-specific threats related to know attacks

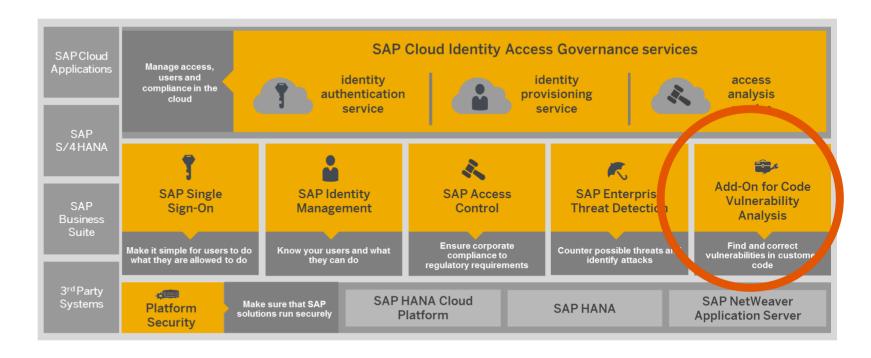
#### **Analysis & prevention**

- Perform forensic investigations and discover new patterns
- Efficiently analyze and correlate logs



## Secure software development

SAP NetWeaver Application Server, add-on for code vulnerability analysis





## SAP NetWeaver Application Server, add-on for code vulnerability analysis

#### Find vulnerabilities in customer code to prevent cyber attacks against SAP systems

#### **Code scanning**

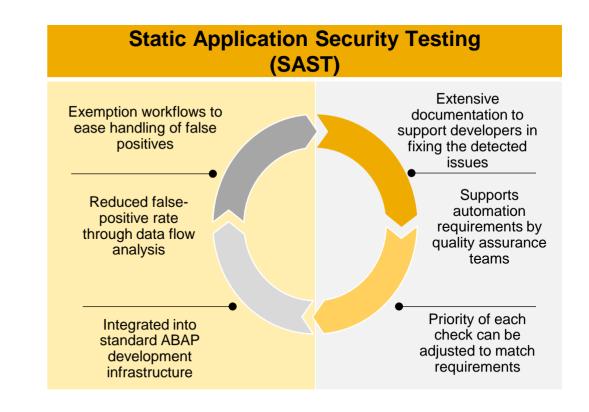
- Checks custom coding for security vulnerabilities
- Includes Open Web Application Security Project (OWASP) top 10, like SQL injection, directory traversal, backdoor & authorizations, web exploits, code injection and call injections

#### Integration

 Fully integrated into ABAP development environment as part of the automated test cockpit (ATC)

#### Support

 Supports developer in fixing the vulnerability, and delivers extensive documentation



## Protecting your SAP systems

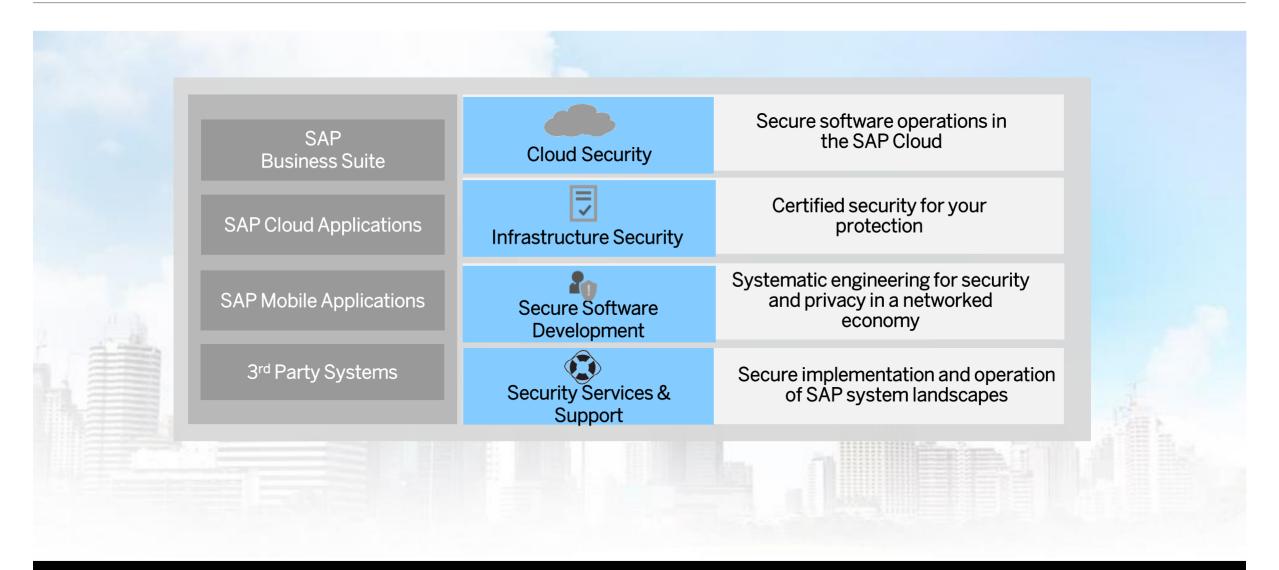
Cloud and infrastructure security

Secure product development

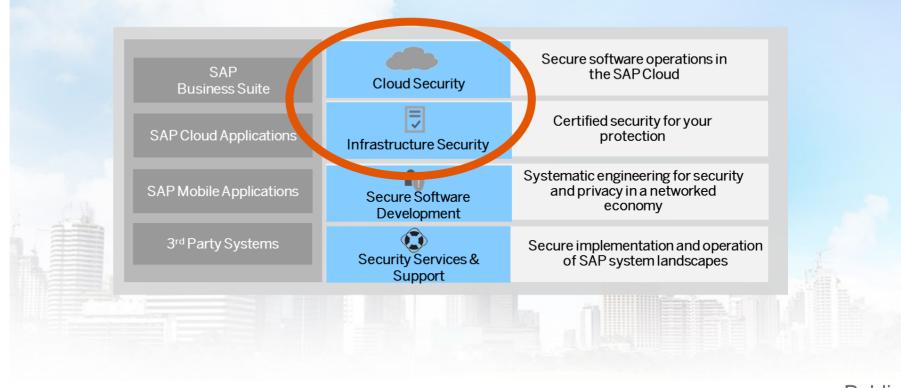
Security services, support, and consulting



#### **Protecting your SAP systems**



## Cloud and infrastructure security





#### **SAP HANA Cloud Platform infrastructure security**

Benefits at a glance



- Certified operations
- World-class data centers
- Advanced network security
- Reliable data backup
- Built-in compliance, integrity, and confidentiality
- State-of-the-art security platform services

#### **SAP HANA Cloud Platform security**

#### Physical security

#### **Physical Security**











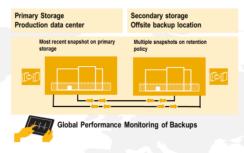
- Planned coverage for SAP Cloud data centers: Two data centers per major region
- SAP HANA Cloud currently hosted in data centers in Germany, Netherlands, Australia, and the USA
- Roadmap for global coverage available from SAP upon request
- Location is subject of choice by customers

#### **Network Security**



- Reverse proxy farms
- Multiple redundant internet connections
- Data encryption
- Intrusion Detection System (IDS)
- Multiple firewalls
- Sandboxed application environment
- Regular third party audits and penetration tests

#### Backup & Recovery



#### Compliance

**High Availability** 

BS25999 CERTIFIED

**Quality Management** 

ISO 9001 CERTIFIED

International Accounting Regulations

ISAE3402 TESTIFIED\*

SSAE16
TESTIFIED\*

**Energy Efficiency** 

GREEN IT

**IT Operations** 

ISO 27001

Role-based access: On-

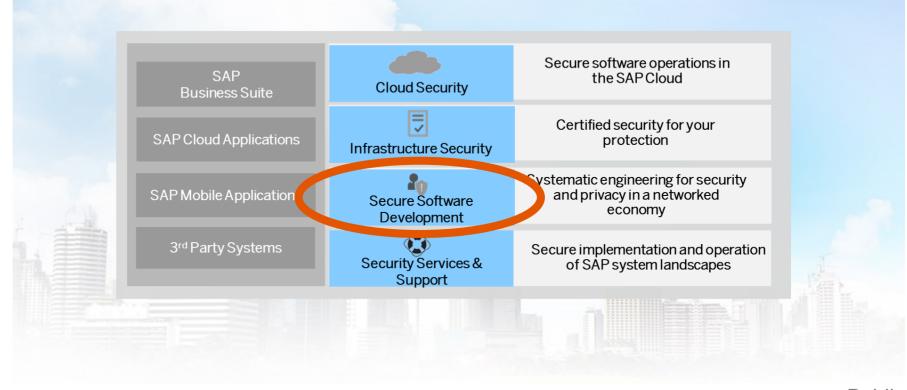
**Confidentiality & Integrity** 

- demand solutions support rolebased access with user profiles to allow segregation of duties
- Audit logging:
   On-demand solutions log all user activities
- Data encryption: Encryption of confidential data at rest
- Operations:
   Two-factor authentication
- Authorization on need-toknow basis
- Minimal privileges and segregation of duties
- Personalized log traces
- Controlling system and regular reviews

BS25999 CERTIFIED

ISO 27001 CERTIFIED ISO 27001 CERTIFIED ISO 27001 CERTIFIED

## Secure software development





## Secure software development

#### Making security a priority

- 3rd largest software company in the world
- SAP systems handle 74% of the world's financial transaction
- Our customers include a majority of Fortune 500 companies
- 1.8 billion text messages pass through SAP Mobile Platform
- SAP Ariba connects more than 1 million companies in 190 countries
- SAP partner ecosystem and open source components extend software security issue exposures
- Most of our competitors have experienced major vulnerability reports
- Internet of Things applications enhance attack surface for SAP software

# orotects. 3 develo

### Prevent, detect, react

#### **PRODUCT SECURITY**

### SAP Secure Software Development Lifecycle S<sup>2</sup>DL

- People, tools, and processes for building secure products
- Our guidance: ISO 27034

#### **Enhanced Security Features**

- SAP Single Sign-On (Cloud / On-Premise)
- Common Crypto Lib (FIPS 140-2)

#### **Security Research**

- · Encryption in the cloud
- JavaScript security
- Big Data for security: Content creation for SAP Enterprise Threat Detection

#### **Surveillance of Threat Landscape**

- SAP Product Security Social Media Analytics
- Security conferences

#### **Customer-Specific Services**

- SAP Enterprise Threat Detection solution
- SAP NetWeaver Code Vulnerability Analyzer available for customers
- Automated detection of misconfigurations in customer systems

#### **Incident Handling**

- Security response
- SAP Security Patch Day
- Optimizing patch management

#### **Emergency Handling**

#### **Security Service Offerings**

- Active Global Support
- Consulting

Detect

**Prevent** 

- SAFECode
- German "Alliance for Cyber Security"
- SAP Security Advisory Board

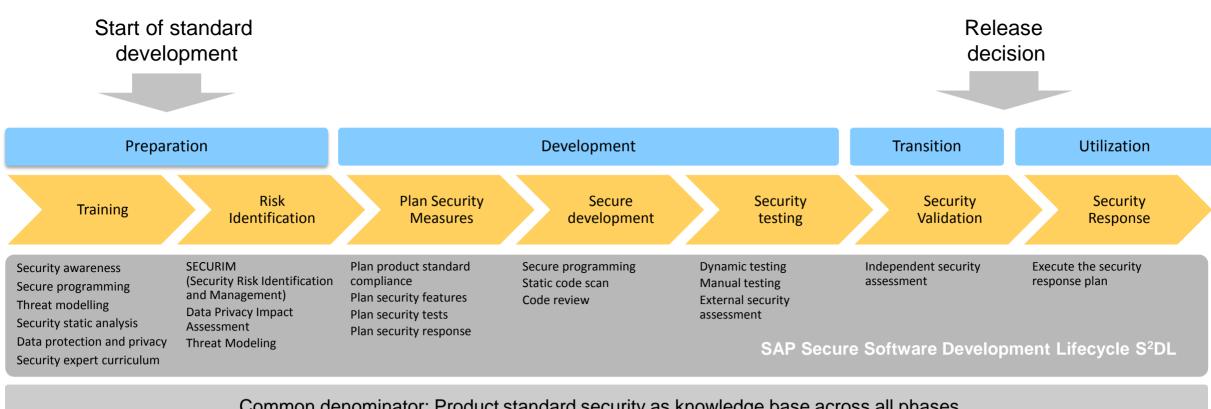
#### **COOPERATION AND CERTIFICATIONS**

- ISO 27034 Compliance
- Common Criteria Certification
- ISO 9001 Certifications

React

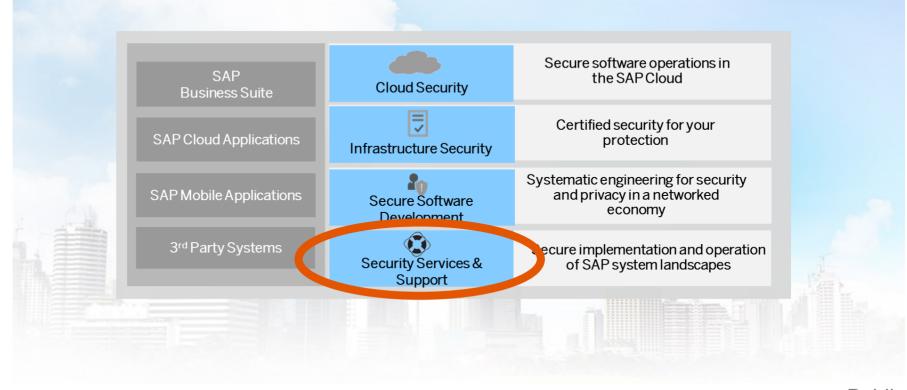
## SAP Secure Software Development Lifecycle (S2DL)

SAP's standard software development holistically integrates secure development principles in accordance with ISO 27034-1



Common denominator: Product standard security as knowledge base across all phases

## Security services and support





## SAP security services offerings

#### SAP Active Global Support best practices are translated into security tools and services:

- SAP Solution Manager System Recommendations
- SAP EarlyWatch Alert (EWA) with security section
- SAP Solution Manager Configuration Validation
- SAP Security Optimization Service (SOS)
- MaxAttention Next Generation with key security elements
- → Remote and on-site delivery remote via Global Security Hub

#### **Security Back Office**

 Security Back Office provides security expert knowledge and back office support to customers and SAP employees.



#### **SAP Security Patch Day**

SAP security notes second Tuesday every month

#### **SAP Security Consulting services**

 Professional consulting services for SAP security products and service offerings

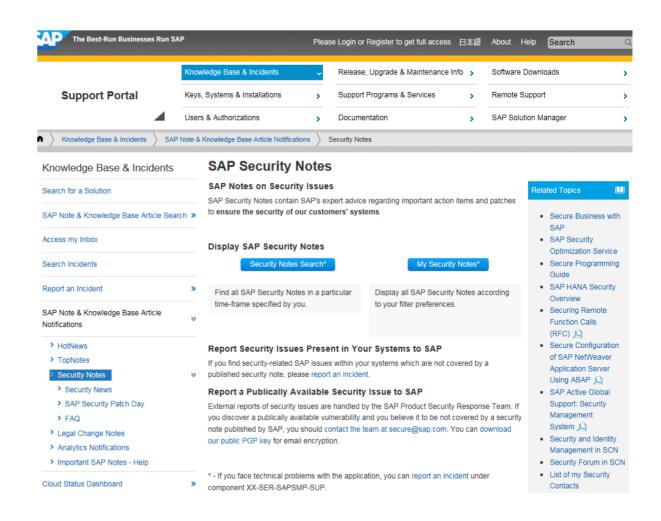
## SAP security training and documentation

#### **SAP Security Training**

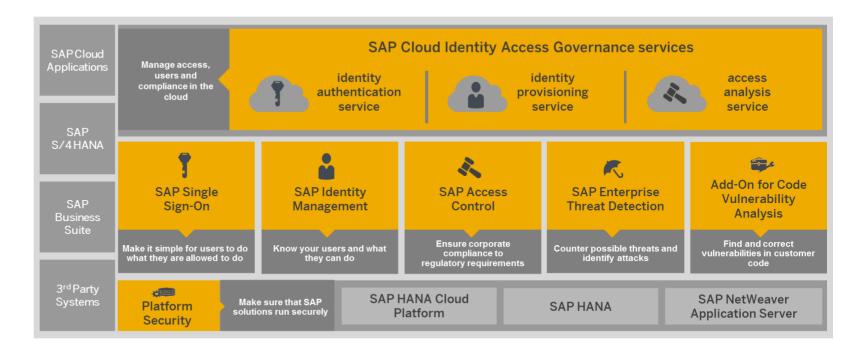
- Secure operation trainings by SAP
- Secure development trainings by partners

#### **SAP Security Documentation**

- Security notes published on Support Portal
- SAP security guides for every product
- SAP security recommendations on some patch days
- Secure programming guides
- RunSAP end-to-end solution operations
- Books published by SAP Press



## Summary





## SAP security strategy – solutions, services, infrastructure



Significant investments into security for networked solutions, identity and access governance, and integrated security management allow customers to implement secure business processes on premise and in the cloud



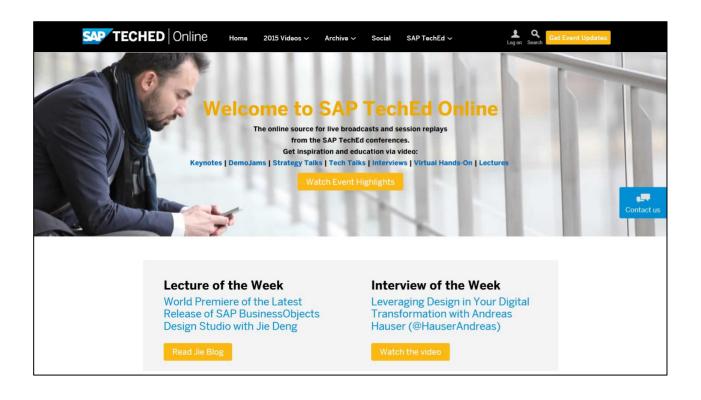
Integration is key to simplify security in today's hybrid IT landscapes.



Comprehensive security offerings help SAP customers thrive in the networked economy

## **SAP TechEd Online**





### Continue your SAP TechEd education after the event!

#### Access replays of

- Keynotes
- Demo Jam
- SAP TechEd live interviews
- Select lecture sessions
- Hands-on sessions

#### **Further information**

#### Related SAP TechEd sessions:

All sessions in the SEC-track!



#### **SAP Public Web**

www.sap.com/security

http://scn.sap.com/community/security

http://scn.sap.com/community/sso

http://scn.sap.com/community/idm

https://scn.sap.com/community/hana-in-memory

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